# EVNJA



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# 1. Important

This electronic user's guide is intended for anyone who uses the Philips monitor. Take time to read this user manual before you use your monitor. It contains important information and notes regarding operating your monitor.

The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product.

# 1.1 Safety precautions and maintenance

### Warnings

Use of controls, adjustments or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

Read and follow these instructions when connecting and using your computer monitor.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

#### Operation

 Please Keep the monitor out of direct sunlight, very strong bright lights and away from any other heat source. Lengthy exposure to this type of environment may result in discoloration and damage to the monitor.

- Keep the display away from oil. Oil may damage the plastic cover of the display and void the warranty.
- Remove any object that could fall into ventilation holes or prevent proper cooling of the monitor's electronics.
- Do not block the ventilation holes on the cabinet.
- When positioning the monitor, make sure the power plug and outlet are easily accessible.
- If turning off the monitor by detaching the power cable or DC power cord, wait for 6 seconds before attaching the power cable or DC power cord for normal operation.
- Please use approved power cord provided by Philips all the time. If your power cord is missing, please contact with your local service center. (Please refer to Service contact information listed in Important information manual.)
- Operate under the specified power supply. Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.
- Protect the cable. Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables, if damaged, the cables may cause fire or electric shock.
- Do not subject the monitor to severe vibration or high impact conditions during operation.
- To avoid potential damage, for example the panel peeling from the bezel, ensure that the monitor does not tilt downward by more than -5 degrees. If the -5 degree downward tilt angle maximum is exceeded, the

- monitor damage will not be covered under warranty.
- Do not knock or drop the monitor during operation or transportation.
- Excessive usage of monitor can cause eye discomfort, it's better to take shorter breaks more often at your workstation than longer breaks and less often; for example a 5-10 minute break after 50-60-minute continuous screen use is likely to be better than a 15-minute break every two hours. Try to keep your eyes from eye strain while using the screen for a constant period of time by:
  - Looking at something varying distances after a long period focusing on the screen.
  - Conscious Blinking often while you work.
  - Gently closing and rolling your eyes to relax.
  - Reposition your screen to appropriate height and angle according to your height.
  - Adjusting the brightness and contrast to appropriate level.
  - Adjusting the environment lighting similar to that of your screen brightness, avoid the fluorescent lighting, and surfaces that don't reflect too much light.
  - Seeing a doctor if your symptoms.

#### Maintenance

 To protect your monitor from possible damage, do not put excessive pressure on the LCD panel. When moving your monitor, grasp the frame to lift; do not lift the monitor by placing your hand or fingers on the LCD panel.

- Oil-based cleaning solutions may damage the plastic parts and void the warranty.
- Unplug the monitor if you are not going to use it for an extensive period of time.
- Unplug the monitor if you need to clean it with a slightly damp cloth.
   The screen may be wiped with a dry cloth when the power is off.
   However, never use organic solvent, such as, alcohol, or ammonia-based liquids to clean your monitor.
- To avoid the risk of shock or permanent damage to the set, do not expose the monitor to dust, rain, water, or excessive moisture environment.
- If your monitor gets wet, wipe it with dry cloth as soon as possible.
- If foreign substance or water gets in your monitor, please turn the power off immediately and disconnect the power cord. Then, remove the foreign substance or water, and send it to the maintenance center.
- Do not store or use the monitor in locations exposed to heat, direct sunlight or extreme cold.
- In order to maintain the best performance of your monitor and use it for a longer lifetime, please use the monitor in a location that falls within the following temperature and humidity ranges.
  - Temperature: 0-40°C 32-104°F
  - Humidity: 20-80% RH

#### Important information for Burn-in/ Ghost image

 Always activate a moving screen saver program when you leave your monitor unattended. Always activate a periodic screen refresh application if your monitor will display unchanging static content. Uninterrupted display of still or static images over an extended period may cause "burn-in", also known as "after-imaging" or "ghost imaging", on your screen.

 "Burn-in", "after-imaging", or "ghost imaging" is a well-known phenomenon in LCD panel technology. In most cases, the "burnin" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.

#### Warning

Failure to activate a screen saver, or a periodic screen refresh application may result in severe "burn-in" or "afterimage" or "ghost image" symptoms that will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

#### Service

- The casing cover should be opened only by qualified service personnel.
- If there is any need for any document for repair or integration, please contact with your local service center. (Please refer to Service contact information listed in Important information manual.)
- For transportation information, please refer to "Technical Specifications".
- Do not leave your monitor in a car/ trunk under direct sun light.

#### Note

Consult a service technician if the monitor does not operate normally, or you are not sure what procedure to take when the operating instructions given in this manual have been followed.

## 1.2 Notational Descriptions

The following subsections describe notational conventions used in this document.

Notes, Cautions and Warnings
Throughout this guide, blocks of text
may be accompanied by an icon and
printed in bold or italic type. These blocks
contain notes, cautions or warnings.
They are used as follows:

#### Note

This icon indicates important information and tips that help you make better use of your computer system.

#### Caution

This icon indicates information that tells you how to avoid either potential damage to hardware or loss of data.

#### Warning

This icon indicates the potential for bodily harm and tells you how to avoid the problem.

Some warnings may appear in alternate formats and may not be accompanied by an icon. In such cases, the specific presentation of the warning is mandated by the relevant regulatory authority.

# 1.3 Disposal of product and packing material

Waste Electrical and Electronic Equipment-WEEE



This marking on the product or on its packaging illustrates that, under European Directive 2012/19/EU governing used electrical and electronic appliances, this product may not be disposed of with normal household waste. You are responsible for disposal of this equipment through a designated waste electrical and electronic equipment collection. To determine the locations for dropping off such waste electrical and electronic, contact your local government office, the waste disposal organization that serves your household or the store at which you purchased the product.

Your new monitor contains materials that can be recycled and reused. Specialized companies can recycle your product to increase the amount of reusable materials and to minimize the amount to be disposed of.

All redundant packing material has been omitted. We have done our utmost to make the packaging easily separable into mono materials.

Please find out about the local regulations on how to dispose of your old monitor and packing from your sales representative.

Taking back/Recycling Information for Customers

Philips establishes technically and economically viable objectives to optimize the environmental performance of the organization's product, service and activities.

From the planning, design and production stages, Philips emphasizes the important of making products that can easily be recycled. At Philips, end-of-life management primarily entails participation in national takeback initiatives and recycling programs whenever possible, preferably in cooperation with competitors, which recycle all materials (products and related packaging material) in accordance with all Environmental Laws and taking back program with the contractor company.

Your display is manufactured with high quality materials and components which can be recycled and reused.

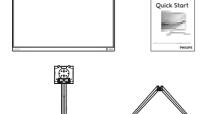
To learn more about our recycling program please visit

http://www.philips.com/a-w/about/ sustainability.html

# 2. Setting up the monitor

#### 2.1 Installation

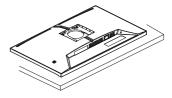
# Package contents



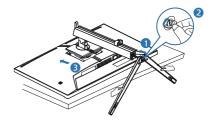


\*Different according to region

- 2 Install the base
- 1. Place the monitor face down on a smooth surface. Pay attention not to scratch or damage the screen.



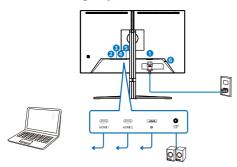
- 2. Hold the stand with both hands.
  - (1) Gently attach the base to the stand.
  - (2) Use your fingers to tighten the screw located at the bottom of the base.
  - (3) Gently attach the stand to the VESA mount area until the latch locks the stand.



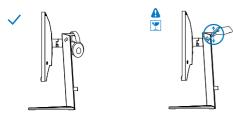
#### Caution

Place the monitor face down on a smooth surface. Pay attention not to scratch or damage the screen.

#### 3 Connecting to your PC



#### Headphone hook



- 1 AC power input
- 2 HDMI 1 input
- 3 HDMI 2 input
- 4 DisplayPort input
- Audio Out
- 6 Kensington anti-theft lock

#### Connect to PC

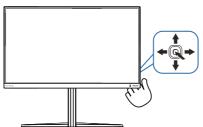
- 1. Connect the power cord to the back of the monitor firmly.
- 2. Turn off your computer and unplug its power cable.
- Connect the monitor signal cable to the video connector on the back of your computer.
- Plug the power cord of your computer and your monitor into a nearby outlet.
- Turn on your computer and monitor. If the monitor displays an image, installation is complete.

#### **⊜**Note

The headphone holder is securely integrated with the monitor stand and is specifically designed for headset storage. Please note that excessive pulling/dragging on the hook, which effectively goes beyond its intended use, may result in damage.

### 2.2 Operating the monitor

1 Description of the control buttons



- Press to switch power on.
  Press more than 3 seconds to switch power off.
- Confirm the OSD adjustment.

Access the OSD menu.

- Adjust the Game Setting.

  Adjust the OSD menu.
- Change the signal input source.

Adjust the OSD menu.

SmartImage Game menu. There are multiple selections: Standard, FPS, Racing, RTS, Movie, LowBlue Mode, EasyRead, Economy, Game1, Game2.

Return to previous OSD level.

When the monitor receives HDR signal, SmartImage will show the HDR menu. There are multiple selections in this menu: HDR Game, HDR Movie, HDR Vivid, HDR Standard, Personal and Off.

Description of the On Screen Display

What is On-Screen Display (OSD)?

On-Screen Display (OSD) is a feature in all Philips LCD monitors. It allows an end user to adjust screen performance or select functions of the monitors directly through an on-screen instruction window. A user friendly on screen display interface is shown as below:

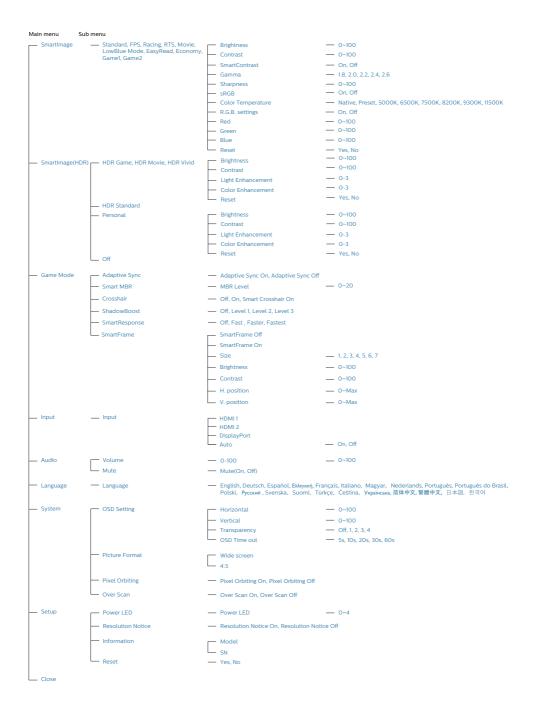


Basic and simple instruction on the control keys

To access the OSD menu on this Philips display simply use the single toggle button on the rear side of the display. The single button operates like a joystick. To move the cursor, simply toggle the button in four directions. Press the button to select desired option.

#### The OSD Menu

Below is an overall view of the structure of the On-Screen Display. You can use this as a reference when you want to work your way around the different adjustments later on.



#### Note

Game mode: This model is equipped with new features in OSD which gives you high-quality visual experience.

Smart Crosshair
 Color of Crosshair is set by default.
 When Smart Crosshair is on, the
 color will change as complementary
 color to the background color. Smart
 Crosshair enhances the accuracy of
 aiming so you can spot the enemies
 more easily.

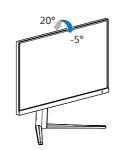
#### Resolution notification

This monitor is designed for optimal performance at its native resolution, 1920 x 1080. When the monitor is powered on at a different resolution, an alert is displayed on screen: Use 1920 x 1080 for best results.

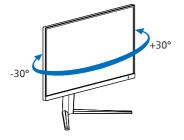
Display of the native resolution alert can be switched off from Setup in the OSD (On Screen Display) menu.

### 4 Physical Function

Tilt



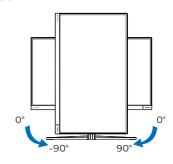
#### Swivel



#### Height adjustment



#### **Pivot**



## Warning

- To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

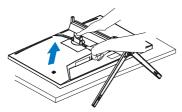
# 2.3 Remove the Base Assembly for VESA Mounting

Before you start disassembling the Display base, please follow the instructions below to avoid any possible damage or injury.

1. Place the monitor face down on a smooth surface. Pay attention not to scratch or damage the screen.

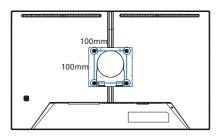


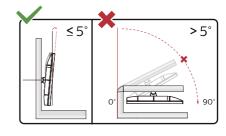
While keeping the release button pressed, tilt the stand and slide it out.



#### **⊜**Note

This monitor accepts a 100mm x 100mm VESA-Compliant mounting interface. VESA Mounting Screw M4. Always contact manufacturer for wall-mount installation.





\* Display design may differ from those illustrated.

#### Warning

- To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

# 3. Image Optimization

## 3.1 SmartImage

#### 1 What is it?

SmartImage provides presets that optimize display for different types of content, dynamically adjusting brightness, contrast, color and sharpness in real time. Whether you're working with text applications, displaying images or watching a video, Philips SmartImage delivers great optimized monitor performance.

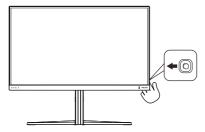
#### 2 Why do I need it?

You want a monitor that delivers optimized display all your favorite types of content, SmartImage software dynamically adjust brightness, contrast, color and sharpness in real time to enhance your monitor viewing experience.

#### **3** How does it work?

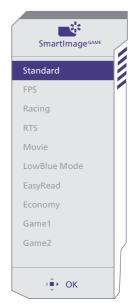
SmartImage is an exclusive, leading edge Philips technology that analyzes the content displayed on your screen. Based on a scenario you select, SmartImage dynamically enhances the contrast, color saturation and sharpness of images to enhance the contents being displayed - all in real time with the press of a single button.

#### 4 How to enable SmartImage?



- 1. Toggle to the left to launch the SmartImage on screen display.
- 2. Toggle to the up or down to select between the smartImage modes.
- The SmartImage on screen display will remain on screen for 8 seconds, or you can also toggle to the left to make confirmation.

There are multiple selections: Standard, FPS, Racing, RTS, Movie, LowBlue Mode, EasyRead, Economy, Game1 and Game2.



- Standard: Enhances text and dampens brightness to increase readability and reduce eye strain. This mode significantly enhances readability and productivity when you're working with spreadsheets, PDF files, scanned articles or other general office applications.
- FPS: For playing FPS (First Person Shooters) games. Improves dark theme black level details.
- Racing: For playing Racing games.
   Provides fastest response time and high color saturation.

- RTS: For playing RTS (Real Time Strategy) games, a user-selected portion can be highlighted for RTS games (through SmartFrame). The picture quality can be adjusted for the highlighted portion.
- Movie: Ramped up luminance, deepened color saturation, dynamic contrast and razor sharpness displays every details in darker areas of your videos without color washout in brighter areas maintaining a dynamic natural values for the ultimate video display.
- LowBlue Mode: LowBlue Mode for easy on-the-eyes productivity Studies have shown that just as ultraviolet rays can cause eye damage, shortwave length blue light rays from LED displays can cause eye damage and affect vision over time. Developed for wellbeing, Philips LowBlue Mode setting uses a smart software technology to reduce harmful shortwave blue light.
- EasyRead: Helps improve reading of text based application like PDF ebooks. By using a special algorithm which increases the contrast and boundary sharpness of text content, the display is optimized for a stress-free reading by adjusting the brightness, contrast and color temperature of the monitor.
- Economy: Under this profile, brightness, contrast are adjusted and backlighting finetuned for just right display of everyday office applications and lower power consumption.
- Game1: User's preference settings saved as Game1.
- Game2: User's preference settings saved as Game2.

When this display receives an HDR signal from the connected device, select a picture mode that best fits your needs.

There are 6 modes to select: HDR Game, HDR Movie, HDR Vivid, HDR Standard, Personal and Off.



- HDR Game: Ideal setting to optimize for playing video games. With brighter white and darker black, the gaming scene is vivid and reveals more details, easily spotting enemies hiding in the dark corner and shadows.
- HDR Movie: Ideal setting for watching HDR movies. Deliver better contrast and brightness for a more realistic and immersing viewing experience.
- HDR Vivid: Enhancing red, green, and blue for true-to-life visuals.
- HDR Standard: Meet VESA DisplayHDR 10 standard.
- **Personal:** Customize available settings in the picture menu.
- Off: No optimization by SmartImage HDR.



To switch off the HDR function, please disable the Input device and its content. Inconsistent HDR settings between the input device and monitor may cause unsatisfying images.

#### 3.2 SmartContrast

#### 1 What is it?

Unique technology that dynamically analyzes displayed content and automatically optimizes a Monitor's contrast ratio for maximum visual clarity and viewing enjoyment, stepping up backlighting for clearer, crisper and brighter images or dimming backlighting for clear display of images on dark backgrounds.

#### Why do I need it?

You want the very best visual clarity and viewing comfort for every type of content. SmartContrast dynamically controls contrast and adjusts backlighting for clear, crisp, bright gaming and video images or displays clear, readable text for office work. By reducing your monitor's power consumption, you save on energy costs and extend the lifetime of your monitor.

#### 3 How does it work?

When you activate SmartContrast, it will analyse the content you are displaying in real time to adjust colors and control backlight intensity. This function will dynamically enhance contrast for a great entertainment experience when viewing videos or playing games.

# 4. Adaptive Sync



## Adaptive Sync

PC gaming has long been an imperfect experience because GPUs and monitors update at different rates. Sometimes a GPU can render many new pictures during a single update of the monitor, and the monitor will show pieces of each picture as a single image. This is called "tearing." Gamers can fix tearing with a feature called "v-sync," but the image can become jerky as the GPU waits on the monitor to call for an update before delivering new pictures.

The responsiveness of mouse input and overall frames per second are reduced with v-sync, too. AMD Adaptive Sync™ technology eliminates all of these problems by letting the GPU update the monitor the moment a new picture is ready, leaving gamers with unbelievably smooth, responsive, tearing-free games.

Followed by the graphic card that are compatible.

- Operating system
  - Windows 11/10
- Graphic Card: R9 290/300 Series & R7 260 Series
  - AMD Radeon R9 300 Series
  - AMD Radeon R9 Furv X
  - AMD Radeon R9 360
  - AMD Radeon R7 360
  - AMD Radeon R9 295X2
  - AMD Radeon R9 290X
  - AMD Radeon R9 290

- AMD Radeon R9 285
- AMD Radeon R7 260X
- AMD Radeon R7 260
- Processor A-Series Desktop and Mobility APUs
  - AMD A10-7890K
  - AMD A10-7870K
  - AMD A10-7850K
  - AMD A10-7800
  - AMD A10-7700K
  - AMD A8-7670K
  - AMD A8-7650K
  - AMD A8-7600
  - AMD A6-7400K
  - AMD RX 6500 XT
  - AMD RX 6600 XT
  - AMD RX 6700 XT
  - AMD RX 6750 XT
  - AMD RX 6800
  - AMD RX 6800 XT
  - AMD RX 6900 XT

## 5. HDR

HDR Settings in Windows 11/10 system.

#### Steps

- Right-click on the desktop, and enter Display settings.
- 2. Select the display/monitor.
- 3. Select an HDR-capable display under Rearrange your displays.
- 4. Select Windows HD Color settings.
- 5. Adjust Brightness for SDR content.

#### Note

Windows 10 edition is required. Always upgrade to the most updated version. The link below is for further information from the Microsoft official website.

https://support.microsoft.com/enau/help/4040263/windows-10-hdradvanced-color-settings





### Note

To switch off the HDR function, please disable it from an Input device and its content. Inconsistent HDR settings between the input device and monitor may cause unsatisfying images.

# 6. Technical Specifications

Monitor Panel Type Backlight W-LED Panel Size 27" W (68.6 cm) Aspect Ratio 16:9 Pixel Pitch 0.31125 (H) mm x 0.31125 (V) mm Contrast Ratio (typ.) Native Resolution Maximum Resolution 1920 x 1080 @ 60 Hz Maximum Resolution Viewing Angle 178° (H) / 178° (V) @ C/R > 10 (typ.) Monitor Colors Picture Enhancement Vertical Refresh Rate 48 Hz - 180 Hz Horizontal Frequency 30 KHz - 200 KHz SRGB Flicker Free YES LowBlue Mode EasyRead Agaptive Sync HDR YES Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Convenience Built-in speaker  OSD Languages OSD Languages OCH Convenience Plug & Play Compatibility Stand Tilt -5° / +20° Swivel  Fixel Pixel  100.31125 (H) mm x 0.31125 (V) mm Convenience VIES Connectivity Connectivity Signal Input source VESA mount (100 x 100 mm), Kensington Lock Plug & Play Compatibility DDC/CI, sRGB, Windows 11/10, Mac OS X Stand Tilt -5° / +20° Swivel	Picture/Display		
Panel Size         27" W (68.6 cm)           Aspect Ratio         16:9           Pixel Pitch         0.31125 (H) mm x 0.31125 (V) mm           Contrast Ratio (typ.)         1000:1           Native Resolution         1920 x 1080 @ 60 Hz           Maximum Resolution         1920 x 1080 @ 180 Hz           Viewing Angle         178" (H) / 178" (V) @ C/R > 10 (typ.)           Monitor Colors         16.7M (8 bits)           Picture Enhancement         SmartImage Game / SmartImage HDR           Vertical Refresh Rate         48 Hz - 180 Hz           Horizontal Frequency         30 KHz - 200 KHz           sRGB         YES           Flicker Free         YES           LowBlue Mode         YES           EasyRead         YES           Adaptive Sync         YES           HDR         YES           Connectivity           Signal Input source         HDMI 1, HDMI 2, DisplayPort           Connectors         1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)           1 x Audio out         Separate Sync           Convenience         Built-in speaker           Convenience         English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Pazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditio	Monitor Panel Type	IPS Technology	
Aspect Ratio 16:9  Pixel Pitch 0.31125 (H) mm x 0.31125 (V) mm  Contrast Ratio (typ.) 1000:1  Native Resolution 1920 x 1080 @ 60 Hz  Maximum Resolution 1920 x 1080 @ 180 Hz  Viewing Angle 178° (H) / 178° (V) @ C/R > 10 (typ.)  Monitor Colors 16.7M (8 bits)  Picture Enhancement SmartImage Game / SmartImage HDR  Vertical Refresh Rate 48 Hz - 180 Hz  Horizontal Frequency 30 KHz - 200 KHz  \$RGB YES  Flicker Free YES  LowBlue Mode YES  EasyRead YES  Adaptive Sync YES  HDR YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort 2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x Audio out 2 x Audio out 3 x Audio out 3 x Audio out 4 x Audio out 4 x Audio out 5 x Audio out 6 x	Backlight	W-LED	
Pixel Pitch	Panel Size	27" W (68.6 cm)	
Contrast Ratio (typ.)  Native Resolution  Native Resolution  Maximum Resolution  Viewing Angle  178° (H) / 178° (V) @ C/R > 10 (typ.)  Monitor Colors  Picture Enhancement  Vertical Refresh Rate  Horizontal Frequency  SRGB  Flicker Free  LowBlue Mode  YES  EasyRead  YES  Adaptive Sync  HDMI 1, HDMI 2, DisplayPort  Connectors  Sparate Sync  Convenience  Built-in speaker  OSD Languages  OCH  OTHER Convenience  Plug & Play  Compatibility  Stand  Tilt  -5° / +20°  Swivel  100 / 178° (V) @ C/R > 10 (typ.)  1920 x 1080 @ 60 Hz  1920 x 1080 @ 60 Hz  1920 x 1080 Hz  1920 x 1080 @ 60 Hz  1920 x 1080 Hz  1920 x 1080 @ 180 Hz  1920 x 1080 Hz  1920 x 1080 @ 180 Hz  1920 x 1080 Hz	Aspect Ratio	16:9	
Native Resolution 1920 x 1080 @ 60 Hz  Maximum Resolution 1920 x 1080 @ 180 Hz  Viewing Angle 178° (H) / 178° (V) @ C/R > 10 (typ.)  Monitor Colors 16.7M (8 bits)  Picture Enhancement 5martImage Game / 5martImage HDR  Vertical Refresh Rate 48 Hz - 180 Hz  Horizontal Frequency 30 KHz - 200 KHz  SRGB YES  Flicker Free YES  LowBlue Mode YES  EasyRead YES  Adaptive Sync YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  Connectors 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Spenate Sync  Convenience  Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  Plug & Play Compatibility DDC/CI, sRGB, Windows 11/10, Mac OS X  Swivel -30° /+30°  Swivel	Pixel Pitch	0.31125 (H) mm x 0.31125 (V) mm	
Maximum Resolution Viewing Angle Viewing Angle 178° (H) / 178° (V) @ C/R > 10 (typ.) Monitor Colors 16.7M (8 bits) Picture Enhancement Vertical Refresh Rate 48 Hz - 180 Hz Horizontal Frequency 30 KHz - 200 KHz sRGB YES Flicker Free YES LowBlue Mode YES EasyRead YES Adaptive Sync HDR YES Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort 2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Separate Sync Convenience Built-in speaker  2W x 2 English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean Other Convenience Plug & Play Compatibility Stand Tilt -5° / +20° Swivel	Contrast Ratio (typ.)	1000:1	
Viewing Angle  178° (H) / 178° (V) @ C/R > 10 (typ.)  Monitor Colors  16.7M (8 bits)  Picture Enhancement  Vertical Refresh Rate  Horizontal Frequency  \$RGB  YES  Flicker Free  LowBlue Mode  EasyRead  YES  Adaptive Sync  HDR  YES  Connectivity  Signal Input source  HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2)  1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)  1 x Audio out  Sync input  Convenience  Built-in speaker  OSD Languages  Other Convenience  Plug & Play Compatibility  Stand  Tilt  -5° / +20°  Swivel  A8 Hz - 180 Hz  A9 Hz  A9 Hz  A9 Hz  Smartlmage Game /Smartlmage HDR  VES - 10 (typ.)  Smartlmage Game /Smartlmage HDR  VES - 10 (typ.)  Smartlmage ABHZ  A9 Hz - 180 Hz  A9 Hz -	Native Resolution	1920 x 1080 @ 60 Hz	
Monitor Colors Picture Enhancement Vertical Refresh Rate Horizontal Frequency SRGB YES LowBlue Mode EasyRead YES Adaptive Sync HDR Vertical Input source  Webman Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience Picture Enhancement Smartlmage Game / Smartlmage HDR Webman	Maximum Resolution	1920 x 1080 @ 180 Hz	
Picture Enhancement Vertical Refresh Rate Vertical Refresh Rate Horizontal Frequency 30 KHz - 200 KHz SRGB YES Flicker Free LowBlue Mode YES EasyRead YES Adaptive Sync HDR YES Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort 2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Separate Sync Convenience Built-in speaker  OSD Languages OSD Languages Other Convenience Plug & Play Compatibility DDC/CI, sRGB, Windows 11/10, Mac OS X Stand Tilt -5° / +20° Swivel	Viewing Angle	178° (H) / 178° (V) @ C/R > 10 (typ.)	
Vertical Refresh Rate Horizontal Frequency 30 KHz - 200 KHz SRGB YES Flicker Free VES LowBlue Mode YES EasyRead YES Adaptive Sync HDR YES Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort 2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Separate Sync Convenience Built-in speaker  OSD Languages OSD Languages Other Convenience Plug & Play Compatibility DDC/CI, sRGB, Windows 11/10, Mac OS X Stand Tilt -5° / +20° Swivel		16.7M (8 bits)	
Horizontal Frequency sRGB YES Flicker Free YES LowBlue Mode YES EasyRead YES Adaptive Sync HDR YES Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort 2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Separate Sync Convenience Built-in speaker  OSD Languages OSD Languages Other Convenience Plug & Play Compatibility Stand Tilt  -5° / +20° Swivel  Adaptive Sync YES YES  Adaptive Sync YES  Adaptive Sync YES  Adaptive Sync YES  HDMI 2, DisplayPort 2 x HDMI 2, DisplayPort 2 x HDCP 2.2) 1 x Audio Play Conpatibility Separate Sync Convenience Plug & Play Compatibility Specific Sync DDC/CI, sRGB, Windows 11/10, Mac OS X Swivel	Picture Enhancement	SmartImage Game /SmartImage HDR	
SRGB YES Flicker Free YES LowBlue Mode YES EasyRead YES Adaptive Sync YES HDR YES  Connectivity Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out Sync input Separate Sync  Convenience Built-in speaker 2W x 2 English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt -5°/+20° Swivel -30°/+30°	Vertical Refresh Rate	48 Hz - 180 Hz	
Flicker Free YES LowBlue Mode YES EasyRead YES Adaptive Sync YES HDR YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Sync input Separate Sync  Convenience Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  Stand  Tilt -5°/+20°  Swivel -30°/+30°	Horizontal Frequency	30 KHz - 200 KHz	
LowBlue Mode  EasyRead  YES  Adaptive Sync  YES  HDR  YES  Connectivity  Signal Input source  HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2)  1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)  1 x Audio out  Sync input  Separate Sync  Convenience  Built-in speaker  OSD Languages  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Swivel  -5° / +20°  Swivel	sRGB	YES	
EasyRead YES Adaptive Sync YES HDR YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Sync input Separate Sync  Convenience  Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt -5°/+20°  Swivel -30°/+30°	Flicker Free	YES	
Adaptive Sync YES  HDR YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Sync input Separate Sync  Convenience  Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt -5° / +20°  Swivel -30° / +30°	LowBlue Mode	YES	
HDR YES  Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Sync input Separate Sync  Convenience  Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt -5°/+20°  Swivel	EasyRead	YES	
Connectivity  Signal Input source HDMI 1, HDMI 2, DisplayPort  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2) 1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2) 1 x Audio out  Sync input Separate Sync  Convenience  Built-in speaker 2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt -5° / +20°  Swivel -30° / +30°	Adaptive Sync	YES	
Signal Input source    HDMI 1, HDMI 2, DisplayPort	HDR	YES	
Connectors  2 x HDMI 2.0 (HDCP 1.4, HDCP 2.2)  1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)  1 x Audio out  Sync input  Separate Sync  Convenience  Built-in speaker  2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20°  Swivel	Connectivity		
Connectors  1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)  1 x Audio out  Sync input  Separate Sync  Convenience  Built-in speaker  2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20°  Swivel	Signal Input source	HDMI 1, HDMI 2, DisplayPort	
Convenience  Built-in speaker  2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20°  Swivel  -30° / +30°	Connectors	1 x DisplayPort 1.4 (HDCP 1.4, HDCP 2.2)	
Convenience  Built-in speaker  2W x 2  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20°  Swivel  -30° / +30°	Sync input	Separate Sync	
OSD Languages  English, German, Spanish, Greek, French, Italian, Hungarian, Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20° Swivel  -30° / +30°			
OSD Languages  Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified Chinese, Traditional Chinese, Japanese, Korean  Other Convenience  VESA mount (100 x 100 mm), Kensington Lock  Plug & Play Compatibility  DDC/CI, sRGB, Windows 11/10, Mac OS X  Stand  Tilt  -5° / +20°  Swivel  -30° / +30°	Built-in speaker	2W x 2	
Plug & Play Compatibility  Stand  Tilt  -5° / +20°  Swivel  DDC/CI, sRGB, Windows 11/10, Mac OS X  DDC/CI, sRGB, Windows 11/10, Mac OS X	OSD Languages	Dutch, Portuguese, Brazil Portuguese, Polish, Russian, Swedish, Finnish, Turkish, Czech, Ukranian, Simplified	
Compatibility  Stand  Tilt  -5° / +20°  Swivel  -30° / +30°	Other Convenience	VESA mount (100 x 100 mm), Kensington Lock	
Tilt -5° / +20° Swivel -30° / +30°	Compatibility	DDC/CI, sRGB, Windows 11/10, Mac OS X	
Swivel -30° / +30°	Stand		
	Tilt	-5° / +20°	
	Swivel	-30° / +30°	
Height adjustment   130 mm	Height adjustment	130 mm	
Pivot -90° / +90°	Pivot	-90° / +90°	

Power			
Tower	AC Input Valtage	AC Innut Valtage	AC Input Valtage
Consumption	AC Input Voltage at 100VAC, 60Hz	AC Input Voltage at 115VAC, 60Hz	AC Input Voltage at 230VAC, 50Hz
Normal Operation	27.7 W (typ.)	27.4 W (typ.)	27.2 W (typ.)
Sleep (Standby mode)	0.5 W (typ.)	0.5 W (typ.)	0.5 W (typ.)
Off mode	0.3 W (typ.)	0.3 W (typ.)	0.3 W (typ.)
Heat Dissipation*	AC Input Voltage at 100VAC, 60Hz	AC Input Voltage at 115VAC, 60Hz	AC Input Voltage at 230VAC, 50Hz
Normal Operation	94.54 BTU/hr (typ.)	93.52 BTU/hr (typ.)	92.83 BTU/hr (typ.)
Sleep (Standby mode)	1.71 BTU/hr (typ.)	1.71 BTU/hr (typ.)	1.71 BTU/hr (typ.)
Off mode	1.02 BTU/hr (typ.)	1.02 BTU/hr (typ.)	1.02 BTU/hr (typ.)
Power LED indicator		Standby/Sleep mode	e: White (blinking)
Power Supply	Built-in, 100-240V	AC, 50/60Hz	
Dimensions			
Product with stand (WxHxD)	614 x 519 x 261 m	m	
Product without stand (WxHxD)	614 x 368 x 60 mm		
Product with packaging (WxHxD)	730 x 478 x 188 mm		
Weight			
Product with stand	5.82 kg		
Product without stand	4.00 kg		
Product with packaging	9.15 kg		
Operating Condition	<u> </u>		
Temperature range			
(operation)	0°C to 40°C		
Relative humidity (operation)	20% to 80%		
Atmospheric pressure (operation)	700 to 1060hPa		
Temperature range (Non-operation)	-20°C to 60°C		
Relative humidity (Non-operation)	10% to 90%		
Atmospheric pressure (Non-operation)	500 to 1060hPa		
Environmental and energy			
ROHS	YES		
Packaging	100% recyclable		
Specific Substances	100% PVC BFR free housing		

Cabinet	
Color	White
Finish	Texture



1. This data is subject to change without notice. Go to <a href="www.philips.com/support">www.philips.com/support</a> to download the latest version of leaflet.

## 6.1 Resolution & Preset Modes

31.47	720 x 400	70.00
31.47	640 x 480	60.00
35.00	640 x 480	67.00
37.86	640 x 480	72.00
37.50	640 x 480	75.00
35.16	800 x 600	56.00
37.88	800 x 600	60.00
46.88	800 x 600	75.00
47.73	832 x 624	75.00
48.36	1024 x 768	60.00
56.48	1024 x 768	70.00
60.02	1024 x 768	75.00
63.89	1280 x 1024	60.00
79.98	1280 x 1024	75.00
67.50	1920 x 1080	60.00
137.26	1920 x 1080	120.00
158.40	1920 x 1080	144.00
199.80	1920 x 1080	180.00



Please notice that your display works best at native resolution of 1920 x 1080.

For best output performance, please always ensure that your graphic card is capable of achieving the maximum resolution and refresh rate of this Philips display.

# 7. Power Management

If you have VESA DPM compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. If an input from a keyboard, mouse or other input device is detected, the monitor will 'wake up' automatically. The following table shows the power consumption and signaling of this automatic power saving feature:

Power Management Definition					
VESA Mode	Video	H-sync	V-sync	Power Used	LED Color
Active	ON	Yes	Yes	27.4 W (typ.) 46.6 W (max.)	White
Sleep (Standby mode)	OFF	No	No	0.5 W (typ.)	White (blink)
Off mode	OFF	-	-	0.3 W (typ.)	OFF

The following setup is used to measure power consumption on this monitor.

Native resolution: 1920 x 1080

Contrast: 50%Brightness: 80%

 Color temperature: 6500k with full white pattern

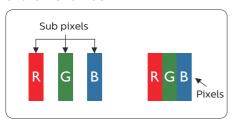


This data is subject to change without notice.

# 8. Customer care and warranty

## 8.1 Philips' Flat Panel Monitors Pixel Defect Policy

Philips strives to deliver the highest quality products. We use some of the industry's most advanced manufacturing processes and practice stringent quality control. However, pixel or sub pixel defects on the TFT Monitor panels used in flat panel monitors are sometimes unavoidable. No manufacturer can guarantee that all panels will be free from pixel defects, but Philips guarantees that any monitor with an unacceptable number of defects will be repaired or replaced under warranty. This notice explains the different types of pixel defects and defines acceptable defect levels for each type. In order to qualify for repair or replacement under warranty, the number of pixel defects on a TFT Monitor panel must exceed these acceptable levels. For example, no more than 0.0004% of the sub pixels on a monitor may be defective. Furthermore, Philips sets even higher quality standards for certain types or combinations of pixel defects that are more noticeable than others. This policy is valid worldwide.



#### Pixels and Sub pixels

A pixel, or picture element, is composed of three sub pixels in the primary colors of red, green and blue. Many pixels

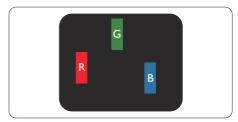
together form an image. When all sub pixels of a pixel are lit, the three colored sub pixels together appear as a single white pixel. When all are dark, the three colored sub pixels together appear as a single black pixel. Other combinations of lit and dark sub pixels appear as single pixels of other colors.

#### Types of Pixel Defects

Pixel and sub pixel defects appear on the screen in different ways. There are two categories of pixel defects and several types of sub pixel defects within each category.

#### **Bright Dot Defects**

Bright dot defects appear as pixels or sub pixels that are always lit or 'on'. That is, a bright dot is a sub-pixel that stands out on the screen when the monitor displays a dark pattern. There are the types of bright dot defects.



One lit red, green or blue sub pixel.



#### Two adjacent lit sub pixels:

- Red + Blue = Purple
- Red + Green = Yellow
- Green + Blue = Cyan (Light Blue)



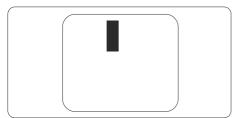
Three adjacent lit sub pixels (one white pixel).

#### Note

A red or blue bright dot must be more than 50 percent brighter than neighboring dots while a green bright dot is 30 percent brighter than neighboring dots.

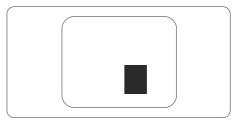
#### **Black Dot Defects**

Black dot defects appear as pixels or sub pixels that are always dark or 'off'. That is, a dark dot is a sub-pixel that stands out on the screen when the monitor displays a light pattern. These are the types of black dot defects.



#### **Proximity of Pixel Defects**

Because pixel and sub pixels defects of the same type that are near to one another may be more noticeable, Philips also specifies tolerances for the proximity of pixel defects.



#### **Pixel Defect Tolerances**

In order to qualify for repair or replacement due to pixel defects during the warranty period, a TFT Monitor panel in a Philips flat panel monitor must have pixel or sub pixel defects exceeding the tolerances listed in the following tables.

BRIGHT DOT DEFECTS	ACCEPTABLE LEVEL
1 lit subpixel	2
2 adjacent lit subpixels	1
3 adjacent lit subpixels (one white pixel)	0
Distance between two bright dot defects*	>15mm
Total bright dot defects of all types	2
BLACK DOT DEFECTS	ACCEPTABLE LEVEL
1 dark subpixel	3 or fewer
2 adjacent dark subpixels	2 or fewer
3 adjacent dark subpixels	0
Distance between two black dot defects*	>15mm
Total black dot defects of all types	3 or fewer
TOTAL DOT DEFECTS	ACCEPTABLE LEVEL
Total bright or black dot defects of all types	5 or fewer



♠ Note
1 or 2 adjacent sub pixel defects = 1 dot defect

## 8.2 Customer Care & Warranty

For warranty coverage information and additional support requirements valid for your region, please visit www.philips.com/support website for details or contact your local Philips Customer Care Center.

For extended warranty, if you would like to extend your general warranty period, an Out of Warranty service package is offered via our Certified Service Center.

For Warranty Period please refer to Warranty Statement in Important information manual.

If you wish to make use of this service, please be sure to purchase the service within 30 calendar days of your original purchase date. During the extended warranty period, the service includes pickup, repair and return service, however the user will be responsible for all costs accrued.

If the Certified Service Partner cannot perform the required repairs under the offered extended warranty package, we will find alternative solutions for you, if possible, up to the extended warranty period you have purchased.

Please contact our Philips Customer Service Representative or local contact center (by Consumer care number) for more details.

Philips Customer Care Center number listed below.

•	Local Standard Warranty Period	•	Extended Warranty Period	•	Total Warranty Period
•	Depend on different Regions	•	+ 1 Year	•	Local Standard warranty period +1
		•	+ 2 Years	•	Local Standard warranty period +2
		•	+ 3 Years	•	Local Standard warranty period +3

<sup>\*\*</sup>Proof of original purchase and extended warranty purchase required.



Please refer to Important information manual for regional service hotline, which is available on the Philips website support page.

# Troubleshooting & FAOs

#### 9.1 Troubleshooting

This page deals with problems that can be corrected by a user. If the problem still persists after you have tried these solutions, contact Philips customer service representative.

#### 1 Common Problems

#### No Picture (Power LED not lit)

- Make sure the power cord is plugged into the power outlet and into the back of the monitor.
- First, ensure that the power button on the rear of the monitor is in the OFF position, then press it to the ON position.

#### No Picture (Power LED is White)

- Make sure the computer is turned on
- Make sure the signal cable is properly connected to your computer.
- Make sure the monitor cable has no bent pins on the connect side. If yes, repair or replace the cable.
- The Energy Saving feature may be activated

#### Screen says

Check cable connection

- Make sure the monitor cable is properly connected to your computer. (Also refer to the Quick Start Guide).
- Check to see if the monitor cable has bent pins.

 Make sure the computer is turned on.

#### Visible signs of smoke or sparks

- Do not perform any troubleshooting steps
- Disconnect the monitor from mains power source immediately for safety
- Contact with Philips customer service representative immediately.

#### 2 Imaging Problems

#### Image vibrates on the screen

 Check that the signal cable is properly securely connected to the graphics board or PC.

# Image appears blurred, indistinct or too dark

 Adjust the contrast and brightness on On-Screen Display.

# An "after-image", "burn-in" or "ghost image" remains after the power has been turned off.

- Uninterrupted display of still or static images over an extended period may cause "burn-in", also known as "after-imaging" or "ghost imaging", on your screen. "Burn-in", "after-imaging", or "ghost imaging" is a well-known phenomenon in LCD panel technology. In most cases, the "burn-in" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.
- Always activate a moving screen saver program when you leave your monitor unattended.
- Always activate a periodic screen refresh application if your LCD monitor will display unchanging static content.
- Failure to activate a screen saver, or a periodic screen refresh application may result in severe "burn-in" or

"after-imaging" or "ghost imaging" symptoms that will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

# Image appears distorted. Text is fuzzy or blurred

 Set the PC's display resolution to the same mode as monitor's recommended screen native resolution.

# Green, red, blue, dark, and white dots appears on the screen

- The remaining dots are normal characteristic of the liquid crystal used in today's technology, Please refer the pixel policy for more detail.
- \* The "power on" light is too strong and is disturbing
- You can adjust "power on" light using the power LED Setup in OSD main Controls.

For further assistance, refer to the Service contact information listed in Important information manual and contact Philips customer service representative.

\* Functionality different according to display.

#### 9.2 General FAQs

Q1: When I install my monitor what should I do if the screen shows 'Cannot display this video mode'?

Ans.: Recommended resolution for this monitor: 1920 x 1080.

- Unplug all cables, then connect your PC to the monitor that you used previously.
- In the Windows Start Menu, select Settings/Control Panel. In the Control Panel Window, select the Display icon. Inside the Display Control Panel, select the 'Settings' tab. Under the setting tab, in box labelled 'desktop area', move the sidebar to 1920 x 1080 pixels.
- Open 'Advanced Properties' and set the Refresh Rate to 60 Hz, then click OK.
- Restart your computer and repeat step 2 and 3 to verify that your PC is set at 1920 x 1080.
- Shut down your computer, disconnect your old monitor and reconnect your Philips LCD monitor.
- Turn on your monitor and then turn on your PC.

Q2: What is the recommended refresh rate for LCD monitor?

Ans.: Recommended refresh rate in LCD monitors is 60 Hz, In case of any disturbance on screen, you can set it up to 75 Hz to see if that removes the disturbance.

Q3: What are the .inf and .icm files? How do I install the drivers (.inf and .icm)?

Ans.: These are the driver files for your monitor. Your computer may ask you for monitor drivers (.inf and .icm files) when you first install your monitor. Follow the

instructions in your user manual, monitor drivers (.inf and .icm files) will be installed automatically.

Q4: How do I adjust the resolution?

Ans.: Your video card/graphic driver and monitor together determine the available resolutions. You can select the desired resolution under Windows® Control Panel with the "Display properties".

Q5: What if I get lost when I am making monitor adjustments via OSD?

Ans.: Simply press the 

button, then select [Reset] to recall all the original factory settings.

Q6: Is the LCD screen resistant to scratches?

Ans.: In general it is recommended that the panel surface is not subjected to excessive shocks and is protected from sharp or blunt objects. When handling the monitor, make sure that there is no pressure or force applied to the panel surface side. This may affect your warranty conditions.

Q7: How should I clean the LCD surface?

Ans.: For normal cleaning, use a clean, soft cloth. For extensive cleaning, please use isopropyl alcohol. Do not use other solvents such as ethyl alcohol, ethanol, acetone, hexane, etc.

Q8: Can I change the color setting of my monitor?

Ans.: Yes, you can change your color setting through OSD control as the following procedures.

 Press → button to show the OSD (On Screen Display) menu

- Press ▼ button to select the option [Color] then press ➡ button to enter color setting, there are three settings as below.
  - 1. Color Temperature: The settings are Native, 5000K, 6500K, 7500K, 8200K, 9300K and 11500K. With settings in the 5000K range the panel appears "warm, with a red-white color tone", while a 11500K temperature yields "cool, bluewhite toning".
  - sRGB: This is a standard setting for ensuring correct exchange of colors between different device (e.g. digital cameras, monitors, printers, scanners, etc).
  - User Define: The user can choose his/her preference color setting by adjusting red, green, blue color.

#### Note

A measurement of the color of light radiated by an object while it is being heated. This measurement is expressed in terms of absolute scale, (degrees Kelvin). Lower Kevin temperatures such as 2004K are red; higher temperatures such as 9300K are blue. Neutral temperature is white, at 6504K.

Q9: Can I connect my LCD monitor to any PC, workstation or Mac?

Ans.: Yes. All Philips LCD monitors are fully compatible with standard PCs, Macs and workstations. You may need a cable adapter to connect the monitor to your Mac system. Please contact your Philips sales representative for more information.

Q10: Are Philips LCD monitors Plugand- Play?

Ans.: Yes, the monitors are Plug-and-Play compatible with Windows 11/10. Mac OSX.

Q11: What is Image Sticking, or Image Burn-in, or After Image, or Ghost Image in LCD panels?

Ans.: Uninterrupted display of still or static images over an extended period may cause "burn-in", also known as "after-imaging" or "ghost imaging", on your screen. "Burn-in", "after-imaging", or "ghost imaging" is a well-known phenomenon in LCD panel technology. In most cases, the "burn-in" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.

Always activate a moving screen saver program when you leave your monitor unattended.
Always activate a periodic screen refresh application if your LCD monitor will display unchanging static content.

#### Warning

Failure to activate a screen saver, or a periodic screen refresh application may result in severe "burn-in" or "afterimage" or "ghost image" symptoms that will not disappear and cannot be repaired. The damage mentioned above is not covered under your warranty.

Q12: Why is my Display not showing sharp text, and is displaying jagged characters?

Ans.: Your LCD monitor works best at its native resolution of 1920 x 1080. For best display, please use this resolution.

Q13: How to unlock/lock my hot key?

Ans.: Please press 

for 10 seconds
to unlock/lock the hot key, by
doing so, your display pops out
"Attention" to show the unlock/
lock status as shown below
illustrators.



Q14: Where can I find Important information manual mentioned in EDFU?

Ans.: Important information manual can be download on the Philips website support page.



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